



Streamline Your Service Operation with Dispatch Scheduler

As a service contractor, improving your businesses efficiency and getting the most out of your resources are constant priorities. At Jonas Construction Software, we understand that this means effectively managing your trucks and personnel. That's why we've released the new Dispatch Scheduler.

With Dispatch Scheduler you will be able to find, manage, create and dispatch work tickets to technicians. With a user-friendly interface, customizable views, technician profiles, drag and drop capabilities and quick searches, dispatching has never been easier!



Learn more about Dispatch Scheduler and request a free demo at www.jonas-construction.com

Key Features and Benefits: Dispatch Scheduler

Proactively Manage and Schedule Your Service Team

Dispatch Scheduler streamlines and improves the communication between your dispatchers and technicians. With this new module, dispatchers will be able to quickly and easily find, create, dispatch and manage work tickets. With enhanced employee profiles that include photos, important information about field technicians are easy to access.

Dispatch Routing now comes with Dispatch Scheduler and integrates with your GPS and Google Maps™. You will be able to follow and coordinate real-time truck locations with pending work orders as well as save time with live updates and route plotting. With Dispatch Routing you can select the nearest technician to a work order, and with the map in view, click on a work order to see its location.



Benefits	Features
Reduce phone calls to dispatch office	Not necessary to call technician with information for new calls, existing calls, when they arrive on site or leave site.
Improves Data Accuracy	Dispatcher does not need to transcribe from a manual ticket that the technician has written. Information gets entered once and does not need to be re-entered. Eliminates need for double entry, which saves time and room for error.
Faster Turnaround and Improved Cash Flow	<p>Technician receives information quicker and is able to review the history of the work. All information describing the problem is on the mobile ticket. Technicians save about 15-20 minutes per call which results in more calls being performed.</p> <p>Next day invoicing, processing of transactions; process now involves verification with very little editing or data input.</p>

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