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Welcome to Jonas Construction Software

We are glad that you have taken some time to learn about Jonas Construction Software and our *Enterprise* product. We have been delivering Business Management and Accounting solutions to contracting businesses across North America for over 20 years. With more than 15,000 users, we have built a solid reputation for providing industry leading solutions to our customers and have a proven understanding of contractor needs.

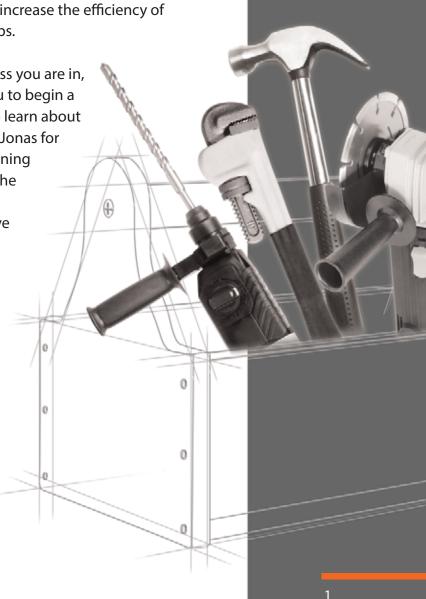
Whether it's General Contracting, HVAC, Electrical, Mechanical, Plumbing or another Specialty Trade, *Jonas Enterprise* is a complete toolkit for managing your business. Our suite of industry-specific tools provides everything that you need to increase the efficiency of your operations and run more profitable jobs.

No matter what stage of the decision process you are in, our team is here to assist you. We invite you to begin a conversation with a Jonas representative to learn about *Enterprise*. Then, when you have selected Jonas for your business, our Implementation and Training team will guide you through every step of the process. Once you are up and running, our continuous goal is to ensure that you receive responsive and reliable support.

We look forward to working with you!

Steve Cowan

President – Jonas Construction Group



Jonas EnterpriseA Complete Toolkit for Managing Your Business

Today, more than 1,200 contractors across North America trust Jonas Construction Software to improve the productivity and profitability of their businesses. We have built a solid reputation in the construction industry and have a proven understanding of contractor needs. Whether it's General Contracting, HVAC, Electrical, Mechanical, Plumbing or another Specialty Trade, we have a solution to help you. At Jonas, we differentiate ourselves from our competition in three key areas.

People

Our solutions are backed by a team of construction, accounting and software experts. Implementing a new system can seem like an intimidating task. Our in-house Implementation and Training team works with you every step of the way so you can approach this process with confidence and get started on the right foot. Once you are up and running, we have an Account Management team who works proactively to ensure that your needs are always being met. We are dedicated to providing reliable, responsive and quality service and support.

Product

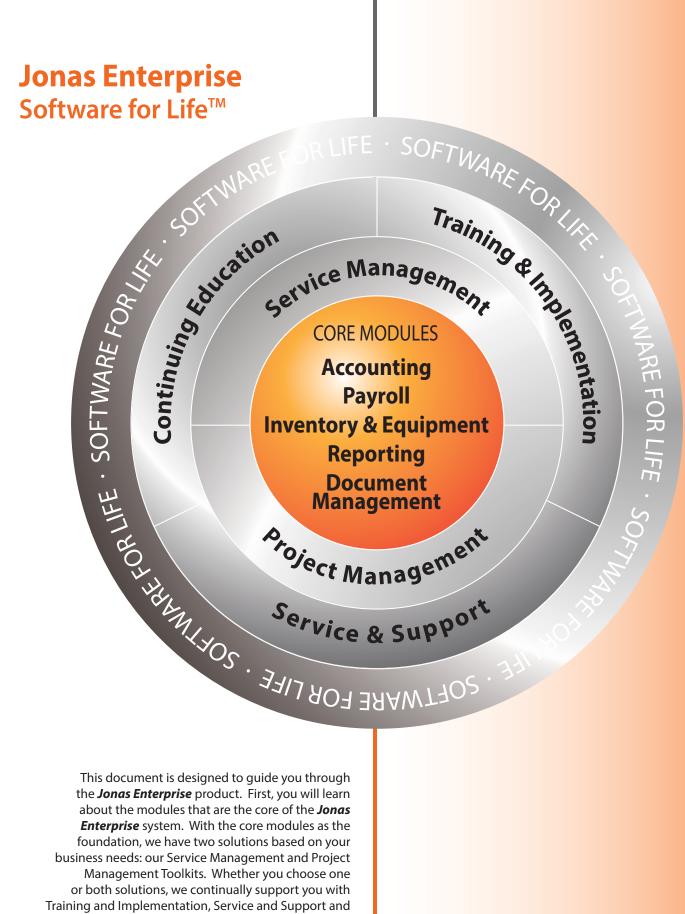
Jonas Enterprise is comprised of over 40 different, fully-integrated modules to help you manage all areas of your contracting business from Service & Project Management to Accounting and Payroll. All of our products have been developed and enhanced in-house which ensures true integration, and no matter what part of Jonas you are in, everything will work together seamlessly. In addition, we provide mobile and web-based applications to help you work beyond your four walls and receive data from the field in real-time. All of this is complimented by a robust Reporting and Document Management system so you can access your information quickly and easily. Our product is backed by our Software for Life promise, which means you buy your software from Jonas once and never pay for future upgrades.

Technology

The *Jonas Enterprise* core system has been built and developed for over two decades. This means stability and security that you can trust to run your business operations. To stay on the cutting-edge of technology, most of our add-on modules are based on Microsoft's .NET programming language with SQL relational database. Our Research & Development team works to ensure that your investment in Jonas Construction Software is always protected. We are continually looking for new ways to improve our products in terms of ease of use, intuitive graphical interface, leading-edge development tools, as well as researching and utilizing new technologies.



Jonas Enterprise Software for Life™



Management Toolkits. Whether you choose one or both solutions, we continually support you with Training and Implementation, Service and Support and offer Continuing Education opportunities. Finally, we back our product with our Software for Life promise to ensure that when you choose Jonas Enterprise, you'll also remain our Customer for Life.

Accounting

The *Jonas Enterprise* system was built with accounting at its core. Every function within the system is directly tied back to accounting, which eliminates time consuming and error prone double entry processes. This deep integration allows you to drill down from summary financial data to the transaction-level detail captured in modules like Job Cost, Work Orders, Inventory and Payroll.

In addition, highly detailed user security at the module, screen and field level ensure that only authorized users have the ability to view and/or change key information. Detailed audit trails and exception reporting allow you to quickly and easily find the source of any unusual transactions.





Key Features

- Full audit trails for all transactions that allow you to analyze irregularities or any detail of interest.
- User-level security that provides control over what individual users can access within various parts of the system.
- A multi-company/multi-division structure, with automatic inter-company accounting, that eliminates the need to separately manage multiple entities.
- The option to have multiple accounting periods open, which provides the flexibility to work in past periods as well as the current one.
- The ability to use Sub-ledgers to provide flexibility and clarity around department/ division reporting.





General Ledger

The GL module is both powerful and easy to use. Open accounting period flexibility allows you to work in the current period (month, quarter, year, etc.) while the previous period is still open. User-level security clearly defines who can post transactions to any given period, and multi-company accounting automatically completes routine inter-company transactions.

Accounts Receivable

Give your accounting group full control over customer invoicing, receivables and a simple and accurate tool to manage cash receipts. A wide range of integrated invoicing options are available, including progress, AIA-style, job cost, preventative maintenance contracts, work orders and time and material billing. In addition, holdback/retainage is calculated and can be released automatically. The customer set up allows for multiple location tracking, national coding, various bill-to options and customizable fields allowing you to capture unique information about your customer and report on it.

Accounts Payable

This module streamlines the management of supplier and subcontract invoices, giving you an easy way to gain better control over cash flow. Choose which invoices to pay and when (Pay-When-Paid), and automate functions like lien wavers, holdback/retainage releases, direct deposit payments and recurring payables. Accounts Payable includes a built in approval system allowing you to enter your invoice information into Jonas and scan or retrieve the invoice document. The system will route the electronic invoice to the proper approver based on pre-defined conditions in the document management system. Also, you can easily track credit card processing with our payment account feature so you can run invoices, print cheques or a direct deposit file and easily reconcile.

Fixed Assets

Closely monitor the location and value of your fixed assets and simplify the management of depreciation and amortization. Track assets by category and location with related purchase and selling prices, and calculate depreciation with automatic monthly journal entries using a variety of rates and methods.



From a Jonas Contractor...

"The Jonas Accounting package is great. I recommend taking a look at it; it's truly one of the best construction packages that I have used."

- Marta Cappucci, Slip-form Construction -

Payroll

Manage your labour force and meet varying reporting requirements with the Jonas Payroll module. Whether you are a US or Canadian contractor, union, open or mixed shop, single or multi-jurisdictional, Jonas Payroll will help you meet your specific requirements.

The integration of Payroll with your Work Order, Job Cost and field solutions, allows you to enter time just once for both billing and payment purposes. Integration with your Accounting modules allows for seamless labour reporting across the Jonas Software solution.





Key Features

- Numerous earnings and deduction codes as well as Redirection of Burdens.
- Direct posting to Job Cost, Equipment, Work Order and General Ledger.
- Process weekly, bi-weekly, semi-monthly or monthly payroll.
- Manage various requirements including Multi-union/trade, WSIB rates by Employee, Union, job and cost items.
- Union and Payroll report generators provide the ability to create detailed reports mixing payroll details with employee file information; standard reports include Union, Apprentice, and Workers Compensation. Hours are merged into project management reports as soon as they are entered.
- Government updates (federal and provincial/state) provided; year-end government reporting, including 1099's and T4's, can be handled either electronically or on paper.
- Users can select the level of detail they want to maintain within Payroll; Payroll and personnel information is available through the Jonas standard report generator.
- Multiple standard reports including Equal Employment Opportunity (EEO), monthly progress, quarterly tax, union, apprentice and job certification.
- Print certified payroll reports, current and historical.
- Record of Employment (ROE) or Web ROE's may be issued within a pay period or after a pay period update.
- Extensive use of trade/occupation codes that determine both the pay amount for the employee and the bill out rate no more double entry.
- Employee Pay Views provide details of each cheque/statement issued to an employee.
- Direct Deposit with major institutions.
- E-mail earning statements to employees.
- Track key employee-specific information with the use of customizable spare fields.
- Keep track of resumes and other Human-Resource related documents in the Document Management solution.



Canadian and US Payroll

Both the Canadian and U.S. Payroll systems provide exceptional flexibility to meet the needs of virtually any payroll situation, including processing of unionized payroll, certified payroll and apprentice work. Multi-direct deposit/cheque features offer flexibility for both your employees and your business.

Time & Attendance

This Jonas Payroll application consists of a comprehensive accrual program for plan hours eliminating the need for manual calculation and complexities associated with vacation and sick pay rules. Time & Attendance provides timely information for both employer and employee to make informed decisions.

eTimesheets - Optional

A web based solution for logging labour hours remotely and automating your company's time and attendance process. eTimesheets is hosted by Jonas, so there is no software to install or maintain. The online labour time entry system is easy-to-use and efficient to help you manage your most valuable resource – your people. Enter your time for one employee and/or copy it to a crew using our quick time entry screen. Through eTimesheets, you can review and approve hours. Once submitted, it will update directly in Payroll, eliminating the need to rekey entries. Your employees can also easily view their pay stubs, enter additional information such as job notes, vacation requests or odometer readings using the customized form section and run reports on the hours. Use the integrated document management system to view historical paystubs directly from the web.



From a Jonas Contractor...

"Jonas has made a huge impact on our lives. Before we used to use an accounting package which was all modular related and going to real-time with Jonas made a huge difference. The best thing about Jonas is Payroll. They never leave you hanging if you have Payroll due that day they're there for you. The fact that we can go in and check our bank anytime or that the AP/AR is all connected is really a huge life changing experience."

- Dorotha McGlashan, Guildcrest Building Corp. -

Inventory and Equipment

Through our Inventory and Equipment system, we give you the tools to manage inventory and keep track of equipment, two things that are critical to your profitability as a construction company or service contractor. The system consists of six optional modules that give you a complete solution to ensure that materials and equipment don't fall through the cracks. Add one or all of the modules to your Jonas solution to minimize capital and carrying costs, and maximize profitability.





Key Features

- Multi-Faceted, fully functional inventory tracking system, managing the daily intricacies associated with maintaining costs, optimal stock levels and effective reporting.
- Quick and easy searches available from a scanner or mobile device for field technicians.
- Multi-warehouse, bill of material, serialization, UPC tracking, supplier history tracking.
- Procurement can merge in an inventory re-order list based on stocking levels to automatically create purchase orders.
- Equipment Management tracks and reports profitability, ownership, maintenance, cost, revenue and location of equipment.
- Tool Crib is a complete tracking system that aids in locating your small tools in the shop, at the job site or out being repaired.





Inventory

The Inventory module offers a flexible way to track and cost parts and other materials. Inventory can be charged to jobs and work orders directly through the Inventory module, or from the Job Cost and Service modules. It includes both stocking and non-stocking item lists.

Barcode Scanning

Save time and increase accuracy with barcode scanning. This module is fully integrated with the Jonas inventory module giving you the ability to scan materials required to complete a work order and automatically charge parts in Jonas once the scanner is placed on the dock.

Procurement

Automatically generate purchase order batches for stock replacement or specific jobs. The system can identify preferred vendors or vendors that offer the lowest cost to improve your buying power. Historical information on past purchases can also be easily accessed.

Purchase Order

Manage your requests-for-proposals and single or blanket purchase orders from a single repository. Data entry control and revision tracking allows you to customize the purchasing process to fit your business needs. Also, procurement can pull in a requisition of material and Jonas will check if the items are on-hand. If in stock, it can generate a material list. If not, the system will auto generate purchase orders which can be emailed or automatically stored in our document management system and routed through approval.

Counter Sales

The Counter Sales module is a simple point of sale product for contractors that sell parts to the wholesale or retail market. Use this module to easily turn quotes into orders. From one central screen you can see what is on hand, on back order, history and pricing levels. Quickly generate a packing slip or an invoice using a variety of payment options, and enjoy cash-drawer functionality.

Equipment Management

Gain a better understanding of the true cost of each piece of equipment while simplifying own, rent or lease decisions. This module allows you to consider every piece of equipment as its own profit center. It includes up to seven different rate levels per piece of equipment, for charging equipment to jobs and work orders, and sophisticated depreciation calculations and maintenance scheduling reporting. You will also have the option to associate an employee with a piece of equipment to track hours of both concurrently.

Tool Crib

Track and locate your small tools, whether they are in the shop, on a job site or out for repair. Tool Crib allows you to charge tool rental rates to jobs, which becomes an incentive for project managers to use tools more efficiently and return them on a timely basis.

From a Jonas Contractor...

"It was a great change, the trainers and the process helped us go from using 3 systems to doing everything in Jonas. It's doing everything we need and more, every day we are learning about something new we can do with it!"

- Christina Durkin, WS Morgan -

Reporting

Jonas Enterprise is an exceptional system for capturing streams of data throughout your operation. But this strength would be greatly limited without an easy way to organize, summarize and deliver this data to management in meaningful ways. What information is most valuable to your organization? Is it work order progress, job cost variance, profitability by technician, over or under billing by job or profit margin by category of work? Maybe you are interested in revenue over time for a certain segment of your market or you want to know which technicians or project managers are the most productive? Armed with information such as this, management can decide how to allocate scarce resources and identify trends or opportunities to expand revenue or profits.



At Jonas, we understand that your business is unique. Each company owner/operator has unique reporting needs and preferences. For this reason, the bulk of Jonas reporting comes in easy-to-use report designers.



Key Features

- Standard reports that come with flexible date, job and work order options
 and quick reports make it easy to generate customer or supplier lists with key
 information. Any report can easily be extracted to other applications such as
 Microsoft Excel and Word or Adobe, for further sorting or formatting.
- Application-wide and module-specific Report Designers that allow users to quickly create custom reports.
- Silent Partner report automation that allows users to schedule reports to be
 printed or emailed to specific users, as well as customers, on a set schedule. It can
 be used as an escalation management tool to help generate a report only when
 your job goes sideways or when tickets haven't been dispatched within a specified
 timeframe.
- With Data Mart you will be able to integrate data from multiple sources and
 across all Jonas modules, create easy to read graphs, standardize data across your
 organization and report on trends all without slowing down your operating
 system. Data Mart is a SQL database that integrates seamlessly with the Jonas
 core application so that as you input your data into Jonas, your final reports will be
 automatically updated.





Document Management - Digio & eDigio

Get your paperwork and electronics documents under control with Digio- the Jonas Document Management system. Fully integrated with the entire Jonas solution, Digio allows you to electronically capture, file, organize, retrieve, share, manage and generally control all documents generated from your Jonas system and third party applications, such as Microsoft Office (Word, Excel and Outlook) and Adobe Acrobat (PDF files).





Key Features

- Automatically saves and stores all documents created in the Jonas solution, including invoices, work orders and reports. Documents are electronically filed by customer, job number, work order number and any number of other user-defined classification schemes.
- Tight "Add-In" integration with all Microsoft Office applications, including simple drop-down lists located directly within the Office application tool bar.
- Seamless integration with Microsoft Windows Explorer allows you to simply right click on any document stored on your computer to quickly upload it to Document Management.

A Paperless Work Environment

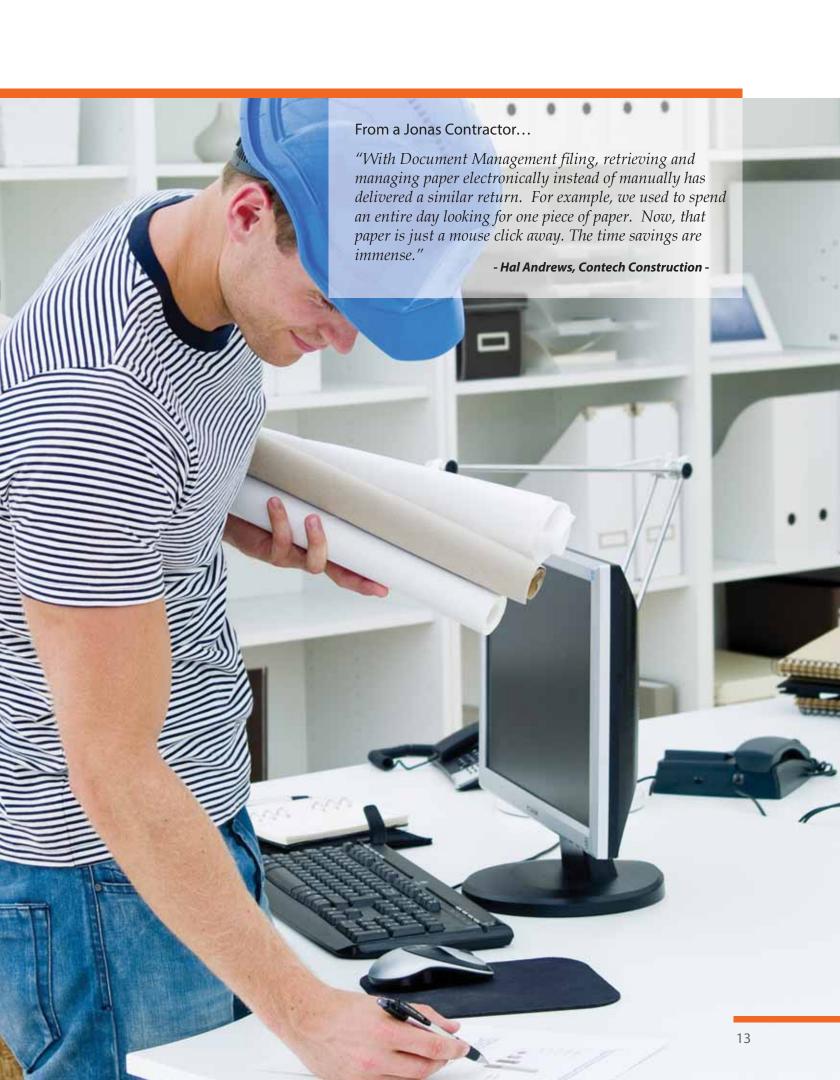
- Use a scanner to capture paper documents and archive them within Document Management to create electronic files that are easy to locate and retrieve.
- Determine what attributes are most important for each type of document and ensure the information is captured for easy retrieval. Customizable fields/routing procedures to support your operations.
- Electronically route documents, such as AP invoices, to managers and supervisors for approval. This eliminates lost or misplaced paper documents and expedites the approval process.

Security and Control

- Tracks document changes by user to create an audit trail for error corrections and annotations, and prevent accidental deletions.
- User level security controls access to documents on a user-by-user basis. For
 example, designated documents can be shared among the entire project team for
 enhanced collaboration, while access to private documents can be restricted to
 retain confidentiality.

Access from Anywhere with eDigio

With eDigio you, your field employees and other users can have access to any
document wherever there is access to the internet. This add-on enables you
to easily route documents for approval to third parties including architects,
engineers and subcontractors.



Jonas EnterpriseService Management Toolkit

Jonas Construction Software is an industry-leading provider of integrated business management and accounting software for service contractors. Whether it's HVACR, Plumbing, Electrical or Mechanical, our software provides everything that you need to run your business more efficiently and profitably. Our software is fully-integrated, intuitive and user-friendly, so you can actually get down to business and build a more profitable operation.





Key Features

- Seamless integration with all other Jonas modules, which reduces duplicate data entry and allows your staff to access cross-company information from a single screen.
- Dispatch Scheduler, which gives you a simple tool to proactively manage and schedule your service team.
- The ability to generate new quotes and work tickets.
- The ability for technicians to receive and manage work tickets using any device through Jonas eMobile.
- Through the eService portal, your customers can login to create work orders and view their status, equipment history, contracts and other key documents.
- The ability to create maintenance contracts for greater profitability.
- The option to bill work using a variety of contracts, including quoted time and material, flat rate, fixed price, progress and pre-paid warranty.

From Back-office to Cash-flow See how our Service Management Toolkit can work for your business

Office

Using the Work Orders core module, your Dispatchers can quickly and easily create work tickets and dispatch Field Technicians to the job. From a single screen, they will also be able to view inquiries, site and equipment history and purchase orders. Through our eService web portal, you can grant your customers different levels of access to do the same.

Field Technicians

Using Jonas eMobile, field technicians can receive, view and manage work tickets using any device. They can charge costs, input notes, view equipment history, capture a customer signature and print or email a summary sheet. Through this application, your technicians will also have the ability to create new guotes and work tickets.

Cash-Flow

Through Jonas eMobile, technicians can close work tickets and eliminate a trip back to the office to file paperwork. When completed, the work ticket synchronizes back to Jonas where office personnel can review, edit entries, process approval sheets and generate invoices.









Work Orders

The Work Order module is the core of the Service system. With this module, you can quickly create work order tickets as well as view inquiries, purchase orders, site and equipment history all from a single screen. You can also generate quotes, drill-down into history, charge costs, and prepare Time & Material, Fixed Price, Quoted, Maintenance or Flat Rate billing.

Service Contracts

Automatically match revenue to work performed and easily track service history by customer and piece of equipment. In addition, strong reporting tools help ensure that your contracts are profitable. Through Service Contracts, you can create multiple templates for your contracts and set up visits in advance that will automatically create work orders on your dispatch board. You can choose to set up each contract as time of service or set up a billing schedule. You can also create multiple checklists and link them to the customer equipment on each visit.

Flat Rate

This module makes it easy to design flat rate book prices for particular service tasks or import tasks from your current flat rate pricing provider. The use of multiple books with multiple rates and special customer-specific pricing is supported. Integration with the other Jonas modules makes sure that updated data is seamlessly transferred to Inventory as materials are used.

Dispatch Scheduler

This module streamlines and improves the communication between your dispatchers and technicians. Dispatch Scheduler allows you to easily find, manage, create, and dispatch work tickets to technicians. You will enjoy a user-friendly interface with customizable views, drag and drop capabilities and quick searches. The module includes Dispatch Routing which integrates with your GPS and Google Maps™. You will be able to follow and coordinate real-time truck locations with pending work orders. You will save time with live updates and route plotting. With Dispatch Routing you can select the nearest technician to a work order, and with the map in view, click on a work order to see its location.

Tasking

With the Tasking module, you can easily create visit-specific checklists for technicians to ensure that nothing is overlooked and that each service task is completed as contracted. Tasking is also available for Jonas eMobile, which allows checklists to be completed on any device and automatically attached to the work order in the back office system.



eMobile - Optional

Jonas eMobile increases technician productivity, while improving customer satisfaction and reducing billing cycle times. It allows work orders to be transferred seamlessly from your dispatch board to your field technicians with any device. Technicians will be able to enter costs, review history, add notes, capture and access equipment information, generate new quotes, capture customer signatures and email or print a summary sheet for the customer. This technology reduces the need for technicians to call or physically return to the office to complete paperwork. It also eliminates double entry of work order data because information entered by the technician in the field automatically synchronizes directly with your main Jonas solution.

eService - Optional

eService is a value-added service for your customers that helps differentiate you from your competition. Through a secure web portal your customers can log-in to view information across multiple locations. They can create new work orders, view work order status, equipment history, service contracts, and access key documents such as invoices, customer statements and reports using our integrated document management system. eService can automatically notify your customers via email when their work order has been dispatched or when the technician arrives on-site and completes the work.





Jonas EnterpriseProject Management Toolkit

Hundreds of General Contractors across North America trust *Jonas Enterprise* every day to manage, control and improve the profitability of their projects. With our Project Management Toolkit, you will have all of the tools that you need to manage your projects, from bid to completion. Integration with the other Jonas modules allows you and your project managers to access critical details related to the customer, inventory, and equipment to make profitable decisions using real-time information.





Key Features

- Seamless integration with the entire Jonas solution, which reduces duplicate data entry and allows your staff to access cross-company information from a single screen.
- Tools to easily manage and automatically release holdback/retainage.
- Multiple billing options to support a wide variety of contracts including unit, percent, dollars, progress, AIA-style billing, and time and material.
- The ability to create your own job or cross-company reports using fully-configurable report generators.
- Drill down reporting tools that allow project managers to quickly get beneath the numbers to better understand their projects.
- Ability to track job profitability by quickly seeing variances which allows you to deal proactively with potential shortfalls.
- Easy access to open commitments with drill down to transaction detail.
- The option to set up certified payroll on a job-by-job basis to easily remain in compliance when performing government work.
- The ability to track company-specific data using user-defined fields for advanced sorting and reporting of job data.
- Create and track documents such as RFI's, Submittals, Transmittals and Meeting Minutes.
- An enhanced Contacts directory that provides one place for all of your contacts with links to Job Cost, Job Documents and Accounts Receivable as well as the ability to pull contacts from Outlook and Excel.

From Back-office to Cash-flow See how our Project Management Toolkit can work for your business

Office

From the core Job Cost module, your estimators will begin by creating a job. From there, a list of requirements is entered into the Takeoff module. This information automatically transfers into estimates, change orders, proposals and procurement with fewer people keying in data.

Project Management

After the job is awarded, all of the information that you need is at your fingertips in the Project Management module. Project Managers can create purchase orders, manage subcontracts, view and process change orders and track labour. They will also have the ability to schedule key reports to be emailed regularly.

Cash-Flow

In Construction Management you can process Time & Material, Progress, or more complex billing and watch AR update automatically. You can keep track of subcontract payment schedules with the "Pay-when-Paid" functionality.





Job Cost

Allows you to track costs for user defined cost item codes and cost types for actual, estimated, change order, committed and forecasted costs as well as understand variances between each. Within this module you can enter original estimates, revisions to estimates (C/O's) and update your forecasted final amounts. If you are using a third-party estimating tool, you can upload estimates or prepare them right in Jonas.

Project Management

With this tool you can manage the workflow of a project from start to finish. It allows vital information, including RFIs, transmittals, submittals and change orders, to be at your fingertips instantly. You will be able to see the history of each document as well as responsibility at the various stages of your projects.

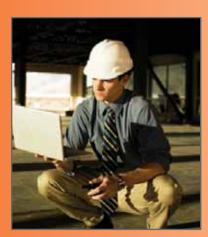


Construction Management (Advanced T&M and Cost Plus)

This is an intuitive tool for managing projects that were awarded without a bid. From simple T&M billing to more complex fee-based structures, this module helps you calculate project invoices based on detailed cost information and ensures that billable items are never missed. It allows flexible mark ups by cost item and type. A billing report captures all associated costs to ensure that nothing is missed. You can add new line items on the fly or mark items as already billed. Invoices can be generated directly from the billing report or from progress billing.

Takeoff

Enter data once to create a detailed list of requirements and through the Procurement module, this will automatically transfer to estimates, change orders, proposals and procurement for the order of goods.



Comprehensive Change Order Management

When change orders are created, the Change Order Management module automatically updates the estimates, job costs, puts a line on your progress billing and generates subcontract change orders if applicable.

Subcontract Control

Easily handle and automate all aspects of your subcontractor relationships including tracking insurance certificates, payments, and change orders. It includes a Pay-When-Paid feature and automatic holdback/retainage release.



Job Scheduling

The Job Scheduling module clearly highlights project tasks that need to be scheduled and the resources that are available to complete them. Project managers can easily design scheduling views that group subcontractors and internal resources by skill sets, locations and date ranges.

Progress Billing

The Progress Billing module is an easy-to-use certificate generating tool used for projects with multiple billings. Progress Billing tracks contract price by job items (phase) and progress-to-date in dollars, percentage or units, while materials can be tracked separately. AIA-style billings are also handled within this module.

Homebuilding Subcontractor

This module is designed specifically for residential electrical, HVAC, plumbing and carpentry contractors to handle the complexities of the homebuilding industry. It includes the ability to track extras and schedule warranty work. "Certificate of Completion" forms are processed through billings, and warranty inquiry screens allow information to be retrieved by address.





Implementation and Training

To make your transition to **Jonas Enterprise** a smooth one, we have developed a detailed and systematic implementation process designed to ensure that you have all the support you need to get up and running.

Our Professional Services team are highly experienced individuals that come with years of accounting and construction-industry knowledge. In addition to helping you set up and show you how to use your new system, the Jonas Implementation team brings with them a fresh perspective which they have gained from seeing how many similar contractors approach the challenges that you constantly face. Your trainer is a partner and their mandate is to help you improve your business by sharing best practices, not just implement a new system.

Your transition to Jonas Construction Software is a 3-Step Process, designed to guide you from sale to support.





Step 1: Pre-Implementation

Before we begin to work with you, we want to ensure that we configure your Jonas Construction Software system to meet the unique needs of your business. During this step, we work with you to install and configure the system as well as upload data to create your Jonas test company. Working with you, we determine an achievable Go-live date that you are comfortable with and that meets your business objectives.

Step 2: Installation and Training

Once your system has been configured, we are then ready to train your end users. Depending on your needs, this can be in a "Train-the-Trainer" format or we can work with the end users themselves. Your training will include a combination of on-site and online training sessions based on your needs. During the process, our goal is to provide you with the knowledge, confidence and tools that you need for your Go-Live Date.

Step 3: Post Implementation

We suggest that your Jonas trainer be on site during the Go-Live process to assist with the final check and processing over your first few days with your new system. We'll also ensure your transition from learning to using the system is a smooth one including providing you with a direct support contact for 6 months.

Service and Support

Once you are up and running, Jonas offers several avenues to ensure that you continue to receive responsive and reliable support.





24/7 Support

Our support team is available around the clock to resolve any issues that you may have with the software. Our team consists of a mix of industry, accounting and technical experts and we measure resolution times in minutes and hours not days. Jonas sets the standard high being the only organization in the industry offering 24-hour support.



Enhancements

The Jonas Development team is continuously enhancing the product to ensure that we keep you up to date with the latest technology and functionality. All development at Jonas is guided by client feedback generated through focus groups, the support line and the sales process.



Account Management

The Account Management team at Jonas works to proactively keep clients up-to-date with new features in the software and keep in contact with the client base to solicit feedback and provide advice.



Consulting

For more in depth help Jonas offers a variety of consulting services ranging from ongoing product training to process reengineering and implementation of industry best practices.



Communication

Among other programs, we provide monthly newsletters, Customer Conferences, online seminars, client surveys and check-up calls to stay in regular communication with you.

Continuing Education

In addition to the Service and Support that we offer you, Jonas provides several resources to help you maximize the investment that you have made.



Continuing Education Webinars

These webinars are designed to help you increase your knowledge and run your business more efficiently. They are hosted throughout the year, on a variety of industry specific topics.

Product Webinars

Jonas offers ongoing group and one-to-one web based training courses to help you train new users and build the skill sets of more advanced users in a cost effective manner.

Customer Conferences

On an annual basis, Canadian and US customers have the opportunity to participate in our Customer Conference where you can learn first-hand about our product and engage with other Jonas Contractors.



Contact Jonas Construction Software for a free demo and begin a conversation about how we can help your business. Toll-free: 1-888-789-9073

Website: www.jonas-construction.com E-mail: sales@jonassoftware.com

See it in Action!

Contact Jonas Construction Software today to schedule an online demonstration of *Jonas Enterprise*.

Toll-free: 1-888-789-9073

Website: www.jonas-construction.com

E mail: sales@jonassoftware.com



Fully-Integrated, Business Management and Accounting Software Built for Contractors.

1.888.789.9073 www.jonas-construction.com

