



Increase Productivity of Your Service Operation with eMobile

Jonas eMobile is a tool that offers Service Contractors a way to dramatically increase dispatcher and technician productivity, while improving customer satisfaction and reducing billing cycle times. This mobile software allows work orders to be transferred between dispatchers and technicians using any device - laptop, tablet or smartphone.

Integrated with the **Jonas Enterprise** core system, eMobile increases productivity by reducing the need for calls and trips to and from the office to complete work orders and eliminating duplicate data entry.



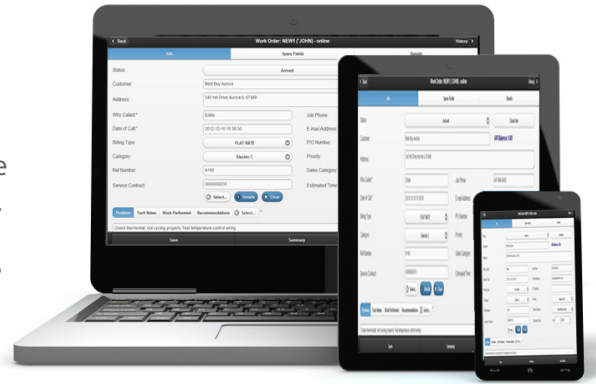
Learn more about eMobile and request a free demo at www.jonas-construction.com

Key Features and Benefits: eMobile

How eMobile Can Work for Your Business

Using Jonas eMobile, field technicians can receive, view and manage work tickets using any device. They can charge costs, input notes, view equipment history, capture a customer signature and print or email a summary sheet. Through this application, your technicians will also have the ability to create new quotes and work tickets as well as close a ticket.

When completed, the work ticket synchronizes back to **Jonas Enterprise** where office personnel can review, edit entries, process approval sheets and generate invoices. This step eliminates the time consuming task of re-keying information.



Benefits	Features
Improved Efficiency	Not necessary to call technician with information for new or existing calls, when they arrive on site or leave site.
Improves Data Accuracy	Dispatcher does not need to re-key the information from a manual ticket that the technician has written. Information gets entered once and does not need to be re-entered. Eliminates need for double entry, which saves time and room for error.
Faster Turnaround and Improved Cash Flow	Technician receives information quicker and is able to review the history of the work. All information describing the problem is on the mobile ticket. Technicians save about 15-20 minutes per call which results in more calls being performed. Same day invoicing and processing of transactions; process now involves verification with very little editing or data input.
Reduced Operating Costs	Technician does not have to drive to and from the office to pick-up or drop off work orders.
Improved Customer Service	Customer signatures can be captured. Summary sheets can be printed while still on-site providing a more professional image for your business. Available setting to display customer AR balance. View customer equipment history and work completed.
Quotes and Sales	Real-time quotes resulting in more scheduled work, relieves dispatchers from the necessity of creating them. Technicians are now generating more accurate quotes for repairs. Technicians have the ability to create new Work Orders and Quotes on the spot. Flat Rate, T&M Billing, Job Work Tickets, Prepaid Warranty or COD. Customize checklists and tie them to customer equipment. Flat Rate Tasks available. Submit payroll hours daily while keeping the work order open on the device.

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